

GEORGE ANTHONY SABOL

SUMMARY

Customer-obsessed Program Manager and cloud migration operations leader specializing in automation, AI, and scalable intelligent systems that deliver measurable business impact. Drives complex, cross-functional initiatives and converts operational data into actionable insights that improve efficiency, elevate customer engagement, and sustain long-term results.

EXPERIENCE

Program Manager - Migration Success, 10/2020 - Current Amazon Web Services (AWS) - Dallas, Texas

Lead automation and operational excellence across AWS Migration Programs, improving Business Development and Customer Solutions outcomes.

- Drive cross-functional strategy with Partners, Legal, and Finance to streamline approvals, contracts, and governance.
- Automate high-effort reporting and administrative workflows, enabling greater customer-focused execution.
- Transform QuickSuite Reporting & Analytics into a centralized, real-time intelligence platform improving visibility and forecasting accuracy.
- Elevate reporting standards and contribute best practices within the AWS QuickSuite user community.
- Implement an AI-powered QuickSuite Knowledge Hub delivering secure, unified search across migration playbooks, funding guidance, compliance, and partner frameworks.
- Deploy agentic AI capabilities enabling natural-language data access and predictive insights for deal velocity, pipeline health, attainment, and customer success.

Director (Program Manager / Architect) – Reporting Information Solutions, 11/2017 - 10/2020

T-Mobile US - Bellevue, USA

Defined and executed the enterprise technical vision for Reporting, Analytics, and ML/AI across multiple business units, aligning technology strategy with organizational goals.

- Led migration from on-premises systems to Microsoft Azure, improving scalability, performance, and operational resilience.
- Reduced on-prem infrastructure by 40% and lowered annual operating costs by \$3M through cloud optimization and automation.



CONTACT

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WEBSITES, PORTFOLIOS, PROFILES

- <http://www.anthonysabol.com>
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CORE EXPERTISE

- Program & Portfolio Leadership
 - Cloud Migration Programs (AWS & Azure)
 - Automation & Workflow Optimization
 - AI Enablement (Generative & Agentic AI)
 - Operational Excellence & Governance
 - Cross-Functional Alignment (BDM, CSM, Partner, Legal, Finance)
 - Reporting Modernization (QuickSuite, Tableau, Power BI)
 - Revenue Operations, Strategic & Predictive Analytics
 - Executive Communication & Stakeholder Management
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TECHNICAL LEADERSHIP

- Shifted release cycles from weekly deployments to on-demand delivery by implementing automated CI/CD pipelines.
- Managed offshore engineering teams to deliver high-quality solutions on time and within budget.
- Drove Lean SAFe Agile transformation, strengthening team autonomy, performance, and continuous improvement.

Senior Manager (Program Manager / Architect) – Sales & Service Information, 05/2011 - 10/2017

T-Mobile US - Bellevue, USA

Led the Business Intelligence Development Team supporting Sales and Customer Care, delivering scalable analytics solutions aligned with business objectives.

- Designed and deployed an enterprise analytics platform for 6,000+ retail stores, enabling data-driven decision-making.
- Consolidated 50+ legacy Excel reports into a centralized reporting system, improving efficiency, accuracy, and governance.
- Reduced SLA response times from hours to minutes through automation and platform optimization.
- Modernized reporting architecture to enhance scalability and near real-time visibility for store leadership.

Manager (Program Manager / Engineer) – Customer Care Reporting Solutions, 02/2006 - 04/2011

T-Mobile US - Bellevue, USA

- Managed Business Intelligence platforms supporting frontline Customer Care reporting and analytics.
- Delivered data-driven performance insights to inform strategic decision-making across service channels.

Manager – Web & Procurement Modernization, 10/2001 - 01/2006 Western Wireless (Alltel/Verizon) - Sammamish, USA

- Modernized procurement and fulfillment systems, reducing annual operating costs by 33% and support costs by 50%.
- Accelerated product launch timelines through standardized processes and enterprise web portal enhancements.

Test Lead – Microsoft Data Access Component, 09/1999 - 09/2001 Microsoft - Redmond, USA

- Developed and executed MDAC testing plans ensuring compatibility and performance across Windows, Office, Visual Studio, and SQL.
- Partnered cross-functionally to enhance product reliability, stability, and user experience.

- **Cloud:** AWS, Microsoft Azure
 - **Analytics & BI:** AWS QuickSuite, Power BI, Tableau, Databricks, Delta Lake
 - **AI/ML:** Generative AI, Agentic AI Systems
 - **Engineering:** .NET/C#, APIs, SQL Server
 - **DevOps:** CI/CD Pipelines, Automation, DevOps Practices
 - **Tools:** Jira, Confluence
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CERTIFICATIONS

- AWS Generative / Agentic AI
 - Microsoft Azure
 - SAFe Agile & Leading SAFe
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EDUCATION

Bachelor of Science, Information Technology

University of Phoenix - Phoenix, AZ

Post-Graduate Program in Generative AI for Business Applications

University of Texas at Austin – McCombs School of Business
Expected Graduation: Apr 2026

ADDITIONAL

U.S. Coast Guard (Veteran) – IT & Trainer at U.S. Coast Guard Academy

Founder – iWinDesigns LLC (Technology Consulting)